

AMENDMENTS TO THE SPECIFICATION

Please amend the paragraph on pg. 3, lines 19- 26 as follows:

The present invention can be realized not only as the above mentioned operation history utilization system, but also as follows: an operation history utilization method including the characteristic components of the system as steps; a single device or a single service provision apparatus included in the operation history utilization system; a program executed by a personal computer and the like; and a computer-readable storage medium in which the program is stored, such as CD-ROM.